

MedConnectionsm

Transforming medical records and bills chaos into organized, actionable insights



Carriers face many challenges



Illegible handwriting

25% of medical text is handwritten



Medical jargon

Varying levels of training



Time constraints

1/3 of medical records not read



Escalating costs

3-5% annual increase



Inaccurate settlements

8-12% of paid losses inaccurate



Unstructured data

75% of claims information

Benefits

80%

productivity gain in analysis of medical records

Improved productivity for claim adjusters, legal staff and nurses



20%

reduction in overall claim cycle time

Provides unique data set for analytics

No upfront Capex

Web based

10-15%

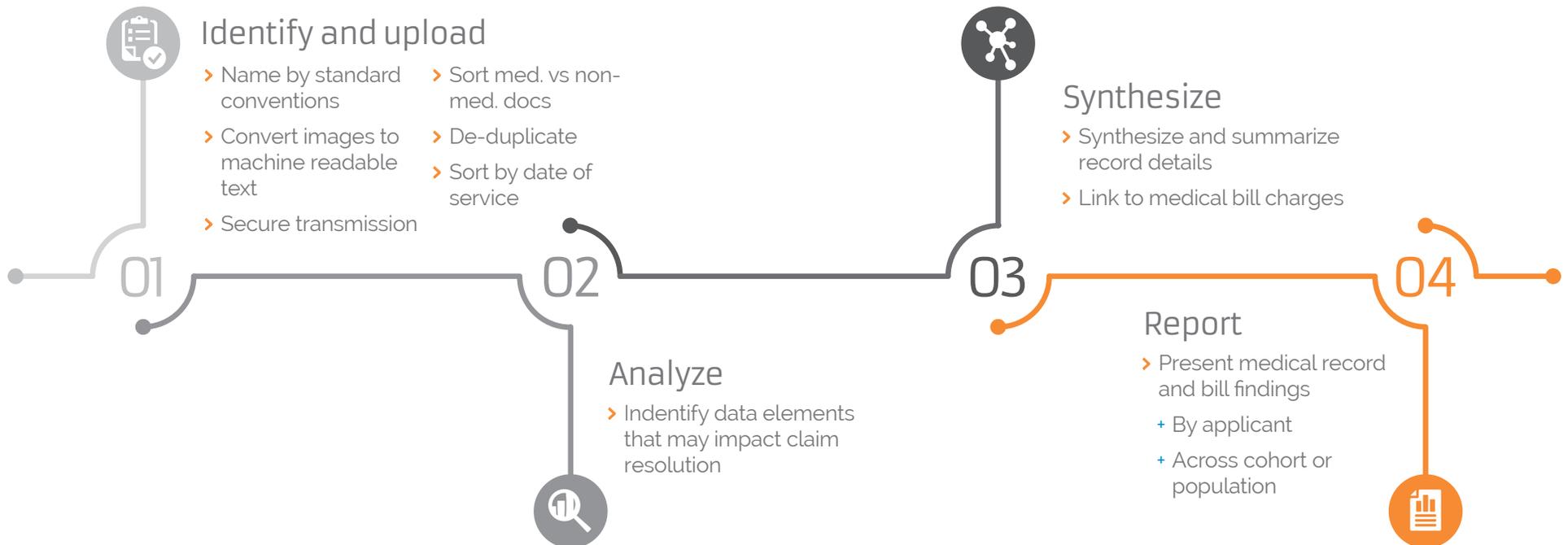
improvement in claim outcome accuracy and consistency

Serves as a secure repository for collaboration and streamlined decision-making



Easy integration

Our end-to-end solution



Why EXL

- Global execution and scale**
 - > 23,000 professionals
 - > 32 global operation centers
 - > 620+ clients
 - > NASDAQ listed since 2006 - EXLS

- Best-in-class capabilities**
 - > Recognized Leader - Everest Group Insurance BPO PEAKTM Matrix, 2014
 - > ISO 27001:2013 Quality Management and ISO 9001:2008 Information Security Management System Certifications

- Industry expertise**
 - > 500+ insurance clients around the world
 - > Partners with 9 of the leading insurers in the US

Learn more or schedule a demo - contact us at: medconnectionsales@exlservice.com

